



H22 Introduction to Line Management

18th June 2019



**The day will start at 08:45 with registration and coffee for a prompt start at 09:15.
We aim to finish by 17:30.**



Venue - The Institute of Clinical Research Training Suite, White Waltham

Course Outline

The Course

This Course has been cancelled. Please contact the Office for more information.

This course is an introduction to the knowledge, skills and competencies that a line manager requires for performance management in the clinical research environment. It aims to increase participants' understanding of the manager's role and provides an opportunity to review and identify individual strengths and develop areas for improvement.

This practical course has trainer input, group exercises and delegate interaction.

Learning Objectives

- Define the role of a manager
 - Distinguish between line management and functional management
 - Summarise the major aspects of managing line teams, project teams and individuals
 - Analyse your own individual management style and adapt it for different situations
 - Identify the tools and techniques for managing individual performance
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- Identify the contribution a manager can make to creating a high performing team

- What is Line Management
- Management v Leadership
- Line Management v Functional Management
- Skills & Competencies
- Goal Setting
- Performance Management
- Effective One to One meetings with your reports
- Record Keeping as a manager
- Managing Remotely

Who would benefit

This course is designed for people new to line management or wishing to move into a line management role.

Course Fees

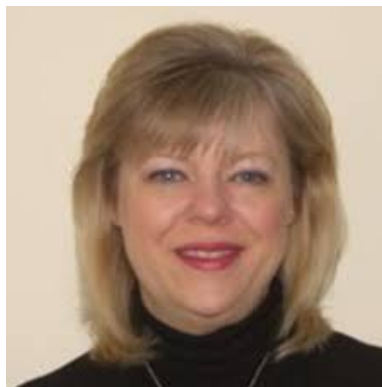
| | |
|---------------------|---------|
| Guest | £550.00 |
| ICR Member | £450.00 |
| ICR Member Academic | £350.00 |

Alison Messom

A molecular geneticist by training, Dr. Alison Messom has nearly 20 years of industry experience, working both within Pharmaceutical Companies and Clinical Research Organisations and is the current Chairman of the Board of Directors of the ICR.

With detailed experience of directing global clinical trials, Dr. Messom has worn many different hats during her career. She has had the opportunity to travel far and wide on business; lived in the UK, France and Switzerland, and gained operational experience in over 50 countries and line management in over 30.

During the course of her career she has line managed at all levels from CTAs through to Directors and VPs. At both i3 Research and ICON she helped build a new department of dedicated line managers for CRAs and also Start Up teams. While within the Pharma environment she line managed teams within Study and Project Management, Clinical Supplies, Translational Medicine, Data Management, Statistics, Informatics and IT – showing that line management skills are transferrable across functional areas.



Pre-Course Questionnaire - To be completed by all delegates

Please complete and sent to training@icr-global.org or fax to +44 01628 501 709

Course Title: H22 Introduction to Line Management

Date: 18 June 2019

Name:

Company / Hospital:

Position / Job Title:

How much experience of clinical trials do you have? (Years)

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What are you hoping to get out of the day?

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State one issue/problem you would like discussed at the meeting

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Special Dietary Requirements

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* The ICR will work with the venue catering team and endeavour to accommodate specific dietary requirements e.g. Vegetarian/Vegan/Gluten Free - however it may not be possible to cover all requests for dietary preferences.



Address: The Institute of Clinical Research Training Suite, Suite 1, Cedar Court Grove Park White Waltham, Berkshire, SL6 3LW

The ICR's training suite is situated near the charming village of White Waltham. Located just off the A404, with connections by road or rail.

By Car: Join the A404 either via at J5 of the M40, or J8/9 of the M4. Follow the A404 until you reach J9A signposted to Maidenhead/Reading. Turn right at the first roundabout, then continue on that road, going straight across any subsequent roundabouts. Take the second right past the airfield. If you reach the village, you've gone too far.

Once inside Grove Park, turn left at the first mini roundabout, then right at the T junction. Turn right at the red brick building, and we are in the one furthest from the road. Park in the large car park on your right. Please contact the Secretariat using the buzzer by the door - type in 10 and then press the small bell.

By Train: The nearest station is Maidenhead, located on the Paddington - Reading line. We recommend getting a taxi from the station, as bus routes are sporadic. It should take roughly 15 minutes.

Local Taxi Companies

Dot to Dot +44 01628 200 999

Golden Executive + 44 1628 622955

Book Airport Taxi Cabs +44 1494 372 003

Accommodation

The ICR does not specifically recommend any accommodation - however the following are within easy travelling distance of the training venue

| Hotel or Bed & Breakfast Name | Contact number | Website | Approximate Distance to The Institute of Clinical Research |
|-------------------------------|----------------|---|--|
| Premier Inn Maidenhead | 08715 279 520 | http://www.premierinn.com | 4 miles 14 minutes |
| The Olde Bell | 01628 825881 | http://www.theoldebell.co.uk/ | 5 miles 13 minutes |
| Holiday Inn Maidenhead | 0871 527 9326 | http://www.holidayinn.com | 3 miles 8 minutes |

There are also a number of travel websites which may allow you to identify local accommodation and special offers - e.g. expedia

The Small Print

As a matter of policy we do not issue electronic copies of the slides used.

All ICR materials are copyrighted.

All delegates receive a delegate book.

Payment must be received in advance of a training course commencing. The ICR has the right to refuse entry for non-payment. Payment by invoice must be settled within 14 days from the date of invoice.

We understand that occasionally circumstances may change and that you will be unable to attend your chosen course. Notification of cancellation must be made in writing. If you cancel **more than 14 days prior to the event**, we will refund the course less £50 to cover administration costs. If you cancel within 14 days, no refund will be payable, but we will allow you to transfer to another course of your choice.

We will accept a change of delegate at any time without you incurring a penalty. The Institute of Clinical Research reserves the right to cancel any course that is under-subscribed but will give you 7 days notice in writing and will refund your course fees without any liability for any consequential or indirect loss.

At anytime, you may transfer to the same course within 12 months, or to another course of your choice within 6 months; a £25 administration fee will be charged for such transfers.

We may also need to change the venue but will give you 7 days notice in writing of the new location.

Programmes as published are correct, however due to circumstances beyond our control, trainers, speakers and/or the programme may need to be altered occasionally.

The ICR will work with the venue catering team and endeavour to accommodate specific dietary requirements e.g. Vegetarian/Vegan/Gluten Free – however it is not possible to cover all possible requests for dietary preferences.

Please complete and sent to training@icr-global.org or fax to +44 01628 501 709

Registration Form

Please photocopy this form for further registrations

Course Title: H22 Introduction to Line Management **Course Date:** 18 June 2019
Membership No.: **Title(Dr,Mr,Mrs,etc):** **First Name:**
Surname: **Job Title:**
Company Name:
Email Address:

Confirmation of booking will be sent by email, unless you request here that it is sent by post

Correspondence Address

Address:
Postcode: **Country:** **Telephone Number:**

Special Dietary Requirements

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Declaration

I agree to the terms and conditions of booking **Signature:**

Method of Payment

Please note that your place will only be confirmed when payment has been received (please tick as required)

I wish to pay the fee of

I enclose a cheque payable to "The Institute of Clinical Research"

OR

I wish to pay by

VISA MASTERCARD DELTA EUROCARD

Card Number

Start Date **Expiry Date**

Name (as it appears on the card)

Signature of card holder

OR

Please invoice my company using Purchase Order Number Invoices can only be raised when a PO no. is provided

Correspondence Address

Address:

Postcode: **Country:**